**Goal #:** 2

**Task**: Login im System

**Operational Definitions**

**Expert:** 3. Versuch

**Novice:** erste 3 Versuche

**Learn:** Performance ohne Fehlern

**Satisfaction:** 1-unzufrieden, 4-neutral

7-sehr zufrieden

**Priority Definitions:**

**1:** Notwendig

**2:** Wichtig

**3:** Wünschenswert

Ease of Learning Goals

|  |  |  |
| --- | --- | --- |
| Priority | Measure | Goal |
|  | Novice Time |  |
| 1 | Novice Trials | 3 |
| 1 | Novice Errors | 2 |

Ease of Use Goals

|  |  |  |
| --- | --- | --- |
| Priority | Measure | Goal |
| 1 | Expert Times | ≤10 sec. |
| 1 | Expert Errors | 1 |

Satisfaction Goals

|  |  |  |
| --- | --- | --- |
| Priority | Measure | Goal |
| 2 | Expert | 7 |
| 2 | Novice | 7 |